

PANDÖRA

AGENDA

BUSINESS HIGHLIGHTS Q2 2017

FINANCIAL REVIEW Q2 2017

QUESTIONS AND ANSWERS



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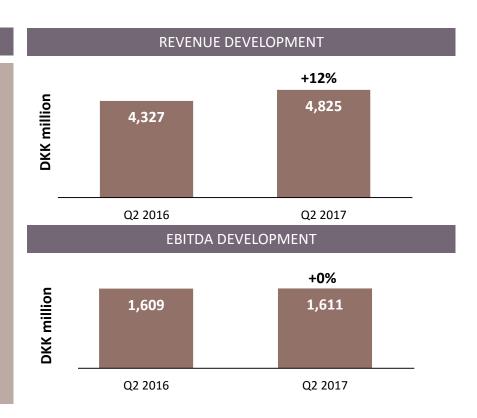
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12% REVENUE GROWTH AND EBITDA MARGIN OF 33.4%

Q2 2017 PERFORMANCE

- Total revenue was DKK 4,825 million, an increase of 12%
 - Revenue from PANDORA owned retail increased
 36% and represented 42% of Group revenue
- Continued network expansion, including 70 new concept stores, of which 17 were added in China
- A positive reception of the new collections
- EBITDA at DKK 1,611 million, corresponding to a margin of 33.4% (Q2 2016: 37.2%)
- Free cash flow stable at DKK 556 million
- Quarterly dividend of DKK 9 per share





FULL YEAR GUIDANCE MAINTAINED

FINANCIAL GUIDANCE 2017

	FY 2017	FY 2016
	GUIDANCE	ACTUAL
Revenue, DKK billion	23 – 24	20.3
EBITDA margin	Approx. 38%	39.1%
CAPEX, % share of revenue	Around 5%	5.9%
Effective tax rate	Approx. 21%	21.2%
Concept store, net openings	>300	336



- Revenue guidance maintained in spite of a headwind of around 2% based on current FX rates
 - DKK -700 million impact from FX since 7
 February 2017 (FY 2016 announcement)
 - H2 2017 will have a tailwind of DKK 200 million (product returns in Q4 2016) and roughly DKK 450 million from acquired stores
- EBITDA margin includes headwinds from commodity prices and FX
 - EBITDA margin for H2 2017 expected to be significantly higher than H1 2017 (H1 2017 EBITDA margin: 35.0%)
- More than 300 concept stores to be added in 2017 (up from more than 275)

STRATEGIC UPDATE FOR Q2 2017



PRODUCT OFFERING

- Other categories now representing 23% of Group revenue
- Disney announced for EMEA with 50 Disney inspired products within Charms and Bracelets to be launched in Q4 2017 -20 in 2018
- Opportunity to fast track products via reduced production time, including five products in Q2 2017



BRANDED RETAIL EXCELLENCE

- The strategic intent is now to focus on opening PANDORA owned concept stores
 - Increases control of the brand
 - Provides a strong financial rationale
- Distribution operations in Belgium and South Africa integrated. Spain planned for Q4 2017

BALANCED GLOBAL BUSINESS

- Continued strong performance in Asia
 Pacific representing 22% of Group revenue (Q2 2016: 18%)
 - Revenue in China increased 91% in LC compared with Q2 2016
 - 60 concept stores in China in 2017
- New regional office in Panama, around 40 new concept stores planned in Latin America in 2017

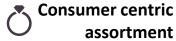


IMPROVED US PERFORMANCE

- Stronger product offering, compelling promotions and improved in-store execution drove 8% like-for-like sales-out
- Actions initiated to build on the improvement and drive growth in a challenging retail environment
- Potential to add up to 100 new concept stores

THE US: 8% LIKE-FOR-LIKE SALES-OUT GROWTH

US Q2 PERFORMANCE IMPROVED



...fast tracked 5 new designs in Q2 2017 which performed very well in the auarter



Celebrate additional occasions

...first time to celebrate the Memorial Day in Q2 2017 and increased focus on graduations



More compelling promotions

...relevant and timely promotional activity including the first clearance sale in the US



Strong eSTORE performance

...driven by a combination of a larger basket size and more units per transaction

CONTINUE TO DRIVE LIKE-FOR-LIKE AND ADD 100 ADDITIONAL CS

- To build on the improved US market performance, PANDORA will continue to drive like-for-like development by:
 - An improved product offering in H2 2017
 - AW 2017 to have more newness than SS 2017
 - 20 fast tracked products
 - Relevant and timely promotions and campaigns
 - Back to School and Labour Day
- **100 new concept store locations** identified to develop the network (3-5 years time frame)
 - Including high streets, A-malls and other shopping locations



ROADMAP IN PLACE TO DRIVE INCREASED PRODUCT INNOVATION

FOUR KEY DRIVERS TO INCREASE NEWNESS



Fast reaction time

...5 fast tracked products in Q2 2017 ...and 20 fast tracked products in Q3 and Q4

Building long-term innovation capabilities

...innovation center in Thailand ...added skills in the design team ... new concept development team

HIGHLIGHTS



Launching **Disney in EMEA**



...50 products in Q4 2017 ...and 20 products in Q1 2018

New jewellery concepts



...with 1 new concept in H1 2018



... and 3 additional concepts in the pipeline towards 2020



(other concepts include ESSENCE, Disney and PANDORA Rose)

NEW CONCEPTS ATTRACT NEW CONSUMERS

- Fast tracked Bracelet in Q2 was in June the bestselling new product in the UK and #2 globally
 - Around 50% of revenue is generated from products launched during the last 12 months
- New concepts attract new consumers
 - Essence, Disney and Rose accounted for ~75% of growth in new customers in Charms and Bracelets in the US (2015)
- A total of around **500 new products** launched in FY 2017
 - Discontinue a similar number



SALES GROWTH DRIVEN BY PANDORA OWNED RETAIL

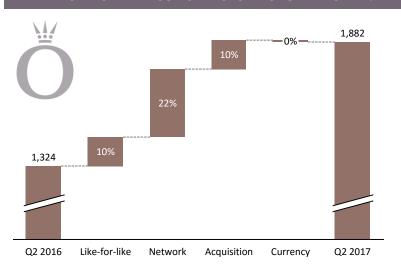
STRONG RETAIL DEVELOPMENT INCLUDING ESTORE

DKK million	Q2 2017	Growth, Q2/Q2, LC	Q2 2017 share of revenue
PANDORA owned retail	2,002	37%	42%
- hereof PANDORA owned concept stores	1,882	42%	39%
- hereof eSTORE	298	59%	6%
Wholesale	2,489	-3%	<i>52%</i>
- hereof franchise concept stores	1,478	6%	31%
3 rd party distribution	334	17%	7%
Total revenue	4,825	12%	100%

WHOLESALE PERFORMANCE

- Total wholesale declined 3%
 - Wholesale concept stores improved 6% in the quarter, driven by network expansion
 - More than offset by a negative development in other points of sale, driven by the closure of around 20% of the stores

PANDORA OWNED CONCEPT STORE GROWTH OF 42%





10% LIKE-FOR-LIKE 186
ADDED 0&0
CONCEPT STORES

42% SHARE OF GROUP REVENUE

EMEA: REVENUE GROWTH OF 13% IN LOCAL CURRENCY IN Q2 2017

EMEA REVENUE

DKK million	Q2 2017	Growth Q2/Q2, DKK	Growth, Q2/Q2, LC	FY 2016	Growth, FY/FY, LC
UK	453	2%	12%	2,704	25%
Italy	530	22%	22%	2,004	54%
France	282	10%	10%	1,127	59%
Germany	214	13%	12%	974	17%
EMEA total	2,067	10%	13%	9,556	33%

13%
REVENUE GROWTH

33
NEW CONCEPT STORES IN Q2 2017

43%
REVENUE SHARE OF GROUP REVENUE

1,268
CONCEPT STORES IN TOTAL

HIGHLIGHTS

All four major markets delivered double digit revenue growth in local currency. Distribution in Belgium and South Africa taken over in June and July, respectively. Spain takeover planned for Q4

- 13% local currency revenue growth
 - 3pp negative impact from currency
- UK increased revenue with 12% driven by store expansion and a continued strong eSTORE
- Italy continues to deliver double digit revenue growth based on a strong branded presence
- France increased 10% impacted by a less successful promotion
- Germany increased 12% driven by a strong performance in the concept store network,
- Expanded the branded network and closed around 800 other points of sale across EMEA

AMERICAS: REVENUE DECLINED 1% IN LOCAL CURRENCY IN Q2 2017

AMERICAS REVENUE

DKK million	Q2 2017	Growth Q2/Q2, DKK	Growth, Q2/Q2, LC	FY 2016	Growth, FY/FY, LC
US	1,273	0%	-2%	5,157	5%
Americas total	1,686	1%	-1%	6,852	6%

OVERVIEW OF REVENUE 'ONE-OFFS' Q1 2017 Q2 2017 Q3 2017 Q4 2017 FY 2017 **DKK** million Closure of 600 other point of sales* -60 -30 -40 -130 Jared sell-in (2016) -50 -60 -110 Timing of shipments (2016) -60 -90 -150 Product returns (2016)** 200 200 Adjustment of return reserve (2017) 200 200

10

-30

-170

COMMENTS

- Revenue declined 1% in local currency
 - 2pp positive impact from currency
- US revenue decreased 2% in local currency:
 - Strong like-for-like of 8% despite a continuously challenging retail environment
 - Revenue positively impacted by changes to returns programme, offset by one-offs related to timing of shipments, planned store closures, and higher sell-in to Jared in Q2 2016
 - 10 new concept stores opened in Q2 (including 6 new PANDORA owned stores)

Americas total

200

10

^{*} Lost sell in related to the planned closure of 600 other points of sales in the US in Q4 2016

^{**} PANDORA accepted returned products in Q4 2016 of DKK 200 million related to the closures mentioned above

ASIA PACIFIC: REVENUE INCREASED 34% IN LOCAL CURRENCY IN Q2 2017

ASIA PACIFIC REVENUE Growth Growth, Growth, DKK million Q2 2017 Q2/Q2, Q2/Q2, FY 2016 FY/FY, DKK LC LC Australia 368 16% 12% 1,529 37% China 362 87% 91% 910 191% Asia Pacific total 1.072 35% 34% 3.873 48%





- 34% local currency revenue growth
 - 1pp positive impact from currency
- Australia increased 12% driven by a continued strong momentum across the network
 - 10 new concept stores added in the last 12 months
- China increased revenue with 91% and contributed with around 8% of group revenue
 - A doubling of the concept store network in the last 12 months
 - 13 new cities entered in the first half of 2017

CONTINUED PRODUCT DIVERSIFICATION DRIVES GROWTH

REVEN	IIIF PFR	PRODUCT	CATEGORY
			CALLUCIAL

DKK million	Q2 2017	Growth Q2/Q2, DKK	Growth Q2/Q2, LC	Share of revenue Q2 2017	FY 2016	Share of revenue FY 2016
Charms	2,847	6%	5%	59%	11,991	59%
Bracelets	877	19%	19%	18%	3,672	18%
Rings	582	7%	7%	12%	2,643	13%
Earrings	257	42%	42%	5%	1,052	5%
Necklaces & Pendants	262	55%	56%	5%	923	5%
Total revenue	4,825	12%	12%	100%	20,281	100%

OTHER CATEGORIES' SHARE OF REVENUE (LTM)



- All categories delivered growth in Q2 2017
- The core categories, Charms and Bracelets, increased revenue by 5% and 19%, respectively
 - Charms growth driven by Asia Pacific
 - Bracelets supported by a strong reception of the fast tracked bracelets
- In combination revenue from Rings, Earrings and Necklaces & Pendants increased 23% representing 23% of group revenue

COST DEVELOPMENT

COST OF SALES AND GROSS PROFIT

DKK million	Q2 2017	Share of revenue Q2 2017	Share of revenue Q2 2016	FY 2016	Share of revenue FY 2016
Gross profit	3,567	73.9%	75.3%	15,223	75.1%
Operating expenses (incl. D&A)	-2,117	43.9%	41.0%	-7,819	38.6%
- hereof sales & distribution	-1,057	21.9%	20.7%	-4,011	19.8%
- hereof marketing	-480	9.9%	9.4%	-1,827	9.0%
- hereof administrative	-580	12.0%	10.9%	-1,981	9.8%
Depreciation and amortisation	161	3.3%	2.8%	518	2.6%
EBITDA	1,611	33.4%	37.2%	7,922	39.1%

STATUS ON IT

- ERP backbone (core) and manufacturing system
- Regional point of sale system
- CRM and analytics
- Global eSTORE platform in place
 - Globalisation and outsourcing of service, infrastructure and fulfilment

- Gross margin decreased 1.4pp
 - Negatively impacted by FX and product mix
 - Q2 2016 impacted by a positive oneoff related to duties
 - Positively impacted by increasing share of PANDORA owned retail revenue
- Operating expenses increased 2.9pp
 - S&D increased due to the increasing share of revenue from PANDORA owned stores
 - Administrative costs increased by 1.1pp, primarily due to an increase in IT costs

ROBUST BALANCE SHEET

WORKING CAPITAL AND CASH MANAGEMENT

DKK million	Q2 2017	Q1 2017	Q4 2016	Q3 2016	Q2 2016
Inventory	3,021	2,905	2,729	3,166	2,929
- Share of revenue (last 12 months)	14.3%	14.0%	13.5%	16.4%	15.7%
Trade receivables	1,232	1,500	1,673	1,976	1,253
- Share of revenue (last 12 months)	5.8%	7.2%	8.2%	10.2%	6.7%
Trade payables	1,352	1,462	1,622	1,309	1,239
- Share of revenue (last 12 months)	6.4%	7.1%	8.0%	6.8%	6.6%
Operating working capital	2,901	2,943	2,780	3,833	2,943
- Share of revenue (last 12 months)	13.7%	14.2%	13.7%	19.8%	15.8%
Free cash flow	556	1,182	2,849	577	576
CAPEX	296	210	249	324	352
NIBD to EBITDA (last 12 months)	0.5x	0.4x	0.3x	0.6x	0.6x
Selected KPIs					
Days Sales of Inventory - last 6 months of COGS (183 days)	210	176	179	262	236
Days Sales of Outstanding - last 3 months of wholesale and 3 rd party distribution revenue (90 days)	39	42	37	56	39



PANDÖRA

FULL YEAR GUIDANCE MAINTAINED

Q2 2017 FINANCIALS



REVENUE

DKK 4.8bn (12% growth)

\$%

EBITDA

33.4% (DKK 0.6bn

free cash flow)



DIVIDEND

DKK 1.0bn

(DKK 0.4bn share buyback)

REVENUE GUIDANCE

DKK 23-24bn

(Guidance unchanged)

EBITDA GUIDANCE

~38%

(Guidance unchanged)

GUIDANCE >300

BUSINESS HIGHLIGHTS

- Continued execution of strategy
 - Full jewellery product offering:
 - 23% revenue contribution from the other categories
 - Branded retail excellence:
 - PANDORA owned retail now 42% of revenue
 - Net 70 new concept stores opened in Q2 2017
 - Distribution taken over in South Africa and Belgium (Spain Q4 2017)
 - Balanced global business
 - Asia Pacific increased revenue by 34%
 - Around 40 concept stores to be opened in Latin America in FY 2017
- Capital markets day 13 December 2017

THANK YOU

